

# CityRun Taxi Service – Driver Agreement Contract

This agreement is made between **CityRun Taxi Service** ("the Company") and the undersigned independent taxi driver ("the Driver"). By signing this document, the Driver agrees to comply with the following Terms & Conditions set out by CityRun Taxi Service.

## 1. Commission and Payment Policy

- CityRun Taxi Service operates on a "No Job, No Fee" basis.
- A 15% commission applies only on jobs with a fare of £10 or more.  
*Example:* If a job is £20, the driver pays £3.00 (15%).
- No commission is charged on jobs under £10.
- Tips received directly from customers are not subject to commission.
- Drivers will receive a weekly commission report, and any balance owed must be cleared within two (2) days of receiving the report.
- For transparency, if a driver pays £180 in commission, they will have earned a minimum of £1200, possibly more, due to commission-free lower-fare jobs.

## 2. Job Acceptance and Live Location

- Drivers must accept all jobs assigned to them.
- While working, drivers are required to share their live location via WhatsApp. Turning off the live location will be treated as the end of the driver's shift.
- Cancellations of confirmed jobs are not permitted without prior approval.

## 3. Job Categories

- **On Meter Job**
  - The customer pays the fare shown on the meter.
  - The driver must submit a photo of the meter showing the total fare after each job.
  - If no photo is provided, the fare will be calculated based on distance and added to the weekly report.
- **Fixed Price Job**
  - The customer pays a fixed fare determined by CityRun Taxi Service.
- **Account Job**
  - The company pays the fare directly to the driver, typically on the same day or the following day.
  - All account job fares will be disclosed in advance so the driver knows how much it is worth.
  - The driver can decide to either accept or decline an account job before it is assigned.

## 4. Job Allocation and Communication

- All drivers are required to send a message to the company each time a customer is picked up or dropped off, using the following single-letter codes:
  - P — Customer picked up.
  - D — Customer dropped off.
- In the event of urgent jobs, the company reserves the right to contact drivers even if they are off work.
- For advance bookings, the company will make every effort to distribute jobs fairly among all active drivers.

## 5. General Terms

- CityRun Taxi Service does not guarantee jobs.
- Drivers are considered independent taxi drivers, not employees of the company.
- Drivers are not exclusively bound to CityRun and may take jobs from other companies.

- The driver is solely responsible for their own public liability insurance. Any injury, accident, damage, or legal claim occurring while driving will not be the responsibility of CityRun Taxi Service.
- CityRun Taxi Service is not liable for:
  - Customer no-shows.
  - Non-payment by customers (metered or fixed price jobs).
- In the event of a customer experiencing financial loss or inconvenience due to the driver's negligence (e.g., the driver arriving late causing the customer to miss a train), any compensation or claim will be the driver's responsibility, not the company's.
- If requested, drivers must agree to display the CityRun Taxi Service logo on their vehicle or equipment.
- All policies are designed to ensure clarity, fairness, and operational efficiency for all drivers.

## 6. Confidentiality / Non-Disclosure Agreement (NDA)

- The Driver agrees to strictly maintain the confidentiality of all business-related information obtained during their association with CityRun Taxi Service.
- This includes, but is not limited to:
  - Customer details and contact information.
  - Pricing structures and fare policies.
  - Company procedures, software, and job assignment methods.
  - Any communication between the Driver and the Company.
- The Driver shall not disclose, share, or use any confidential information for personal gain or for the benefit of any competitor.
- This clause shall remain in effect indefinitely, even after the Driver ceases to work with the Company.
- Any breach of this clause may result in immediate termination and may lead to legal action.

## 7. Final Agreement

If accepted to work with us as an independent partner of CityRun Taxi Service, the Driver must sign and return this document before beginning work.

### Driver Declaration

I hereby confirm that I have read, understood, and accepted the above Terms & Conditions of CityRun Taxi Service.

Signature: .....

Full Name: .....

Date: .....